



# Privacy, Data Breach and Compliance Services



**QuisLex solves the challenges of resource constraint, cost management, flexibility, and scale for privacy, data breach and compliance engagements.**

Since 2004, our teams have supported global clients, across 16 time zones and various jurisdictions, from industries such as Technology, Pharma, Retail, Finance, Insurance and Banking. QuisLex is a highly acclaimed legal services provider delivering the benefits of operational excellence, process rigor, and expertise for complex legal work.

Understanding that privacy concerns are of paramount importance for all corporations, our Privacy Subject Matter Experts provide support in many areas, including:

## Data Protection

Guidance, design, implementation and/or maintenance protocols to ensure compliance with global data protection regulations such as:

- The General Data Protection Regulation (GDPR)
- The Personal Information Protection Law (PIPL)
- The Personal Information Protection and Electronic Documents Act (PIPEDA)
- California Privacy Rights Act (CPRA)
- California Consumer Privacy Act (CCPA)
- Virginia's Consumer Data Protection Act (VCDPA)
- Colorado's Privacy Act (CPA)

## Privacy Assessments

- Provide guidance to organizations regarding data transfers and transfer impact assessments
- Integrate Privacy by Design triggers into procurement processes and manage Privacy by Design assessments
- Establish and maintain data inventories and ongoing processes to ensure real-time compliance

- Perform Data Protection Impact Assessment(s) (DPIA)
- Process management & improvement – design, create and/or improve processes and policies that form the organization's privacy program
- Create privacy assessments for vendors at ingest to assess privacy risk at the onset of engagement (prior to contracting)

## DSARs - Data Subject Access Requests

- Respond to Data Subject Requests
- Assist client with standardizing their internal request management process and workflows to maximize efficiencies with respect to both time and cost
- Data mapping to identify trends using analytics and AI-based platforms, leading to more effective identification of the target population and significant cost reduction

## Commercial Agreement Support

- Draft and negotiate Data Processing Agreements (both sales and supplier sides)
- Draft and negotiate privacy language in commercial agreements
- Manage large-scale compliance projects to facilitate updates to all existing Data Processing Agreements to include the most up-to-date version of the standard contractual clauses

## Product Development Assessment

- Provide guidance to product teams regarding their global privacy obligations

## Standard Contractual Clauses

- Assess an organization's products for sale for standard contractual contract readiness, including providing guidance on how to bring products into compliance.



QuisLex is proud to be nationally certified as a Minority Business Enterprise (MBE)

[www.quislex.com](http://www.quislex.com)

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## Case Study

The following Data Breach case study exemplifies our experience in supporting a corporate client.

A QuisLex corporate client utilized a third-party auditor that was the victim of a ransomware attack. The auditor performed routine audits to recover duplicate payments for the corporate client. Approximately once per month, the corporate client sent the auditor a .txt file containing the supplier invoice number, invoice amount, etc. The auditor would then contact the corporate client's suppliers that received a duplicate payment to recover the duplicate payments.

The QuisLex Privacy Attorney served as the proxy for the Director of Privacy and was added to the client's incident response team to assist with the data breach resolution process, which included:

- Working with the client's information security team and engineers to understand what client data was with the auditor at that time.
- Reviewing the relevant contract(s) between the auditor and client; preparing a summary of potential remedies available to the corporate client; and providing a recommended course of action from the legal/privacy standpoint.
- Tracking the remediation process and reporting progress/setbacks to the client's Chief Privacy Officer and Director of Privacy.
- Participating in working meetings with the client and the auditor to remediate and provide notice to relevant parties, including but not limited to:
  - Compiling a list of the corporate client's suppliers that the breached auditor may have contacted on behalf of the client over the past two years.
  - Cross-referencing the list of contacted suppliers with the .txt file(s) that were with the auditor during a specified time period.
  - Determining the exact data that was compromised.
  - Reviewing and analyzing the data to ascertain the level of data, i.e., company, confidential, proprietary, etc.
  - Re-assessing the auditor for global privacy compliance and making recommendations with regard to updated privacy language in the data processing addendum.

**The QuisLex Privacy Attorney is listed as the point of contact for any related data subject requests.**

